

One time Installation for ONESOURCE

For Home/Office (Windows & Mac) or iPad/Tablet

[HTTPS://ONE.MEMORIALHERMANN.ORG](https://one.memorialhermann.org)

Server: vdi.memorialhermann.org



Provider OneSource (VDI) Access

To get Started follow the directions below

1. Download correct version. Link below.
2. Install VMware Horizon View Client. Choose all default options when prompted by the installer.
3. Restart Your computer when prompted.
4. Open the VMware app by double clicking on the icon on your desktop.
5. Type the server address: **vdi.memorialhermann.org** and give the server a name
6. Right click on the added server and click Auto Launch. This will remove a step for all your subsequent logons.
7. Type your MH username and password.
8. Right click and go to settings on the OneSource application.
9. Click Auto Launch and OK.
10. Double click on OneSource Application and start working.

Windows 7/8/10 64 bit

MacOS 10.9 +

Android

Windows 7/8/10 32 bit

Apple iOS iPhone/iPad

Minimum Requirements: Windows 7-IE 8, Apple MacOS 10.9

[Forgot Username?](#)

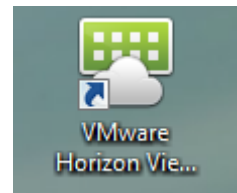
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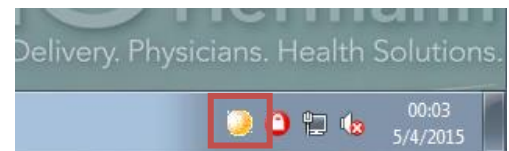
Install the VMware View Client (similar to Citrix):

Go to <https://one.memorialhermann.org/> and choose your installer for your Operating system. **Note:** Go to Apple App store or Google Play store to download app for your mobile device.



Reminder: click on the Yellow "o" to disconnect from the server.

Note: Office staff at physician offices should still use PhysicianLINK until further instructed. Please refer to the Physician Training & Support site in OneSource for more detailed information.



Please contact the Physician Support Center at 713-704 DOCS (3627) with any questions.